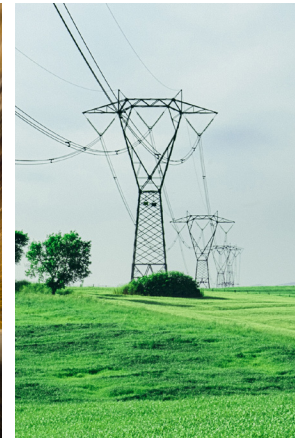# ZETRON®

The Power to Respond

Enabling Command-and-Control Centers
to Connect, Organize, and Inform

When Every Second Counts:
Bringing Speed and Efficiency to Your Command and Control

Zetron has been designing and delivering communications systems for mission-critical control rooms and communication centers worldwide since 1980. These systems allow companies to effectively manage their command-and-control operations across multiple industries by allowing console operators to efficiently connect, organize, and inform field resources.

Zetron solutions optimize operations that must:

- Deploy the right resources to the right locations. This includes dispatching first responders quickly to the scene.
- Monitor and control maintenance, service, or security operations.
- Coordinate tasks and ensure the safety of those working in the field.
- Respond to incidents in the field by providing relevant information via voice, video, pictures, maps, alerts, alarms, and reports.
- Receive and process high volumes of calls and information within seconds.
- Enable voice and data communications through centralized control points across technologies (such as radios, cell phones, and mobile computers) and technology vendors (radio and cellular-communication carriers).

Zetron has a solid reputation for providing:

- Highly available and reliable systems.
- Solid, responsive service and support.
- Intelligent, easy-to-operate user interfaces.
- High ROI and low cost of ownership.
- Interoperable solutions that connect across systems and agencies.
- Support for open standards.
- Solutions that can support remote, mobile, and backup sites, as well as single, multi-site and geo-diverse operations.
- Rich expertise and with a deep understanding of emerging technologies and the changing needs of the control room.
- High quality systems designed for mission-critical environments.

Proven in markets worldwide

With over 25,000 operator positions throughout the world, Zetron systems have been thoroughly tested and proven across a wide range of markets.

Zetron's
Integrated Communication Systems

Whether your organization is large, small, centrally located, or spread over multiple sites, Zetron has a system designed to meet your needs.

Integrated Command-and-Control:
Complete telephony and radio integration

Zetron offers the most advanced and customizable, integrated VoIP-based dispatch solution in the industry. It features unmatched customization, high capacity, and redundancy that keeps your operations up and running.

Dispatch Console Systems:
Innovative and easy to use

Zetron's breakthrough dispatch console systems are VoIP-based and easy to learn and use. They support remote, multi-site, and mobile operations. Because they are affordable and easy to expand and update, they can adapt along with you as your operational needs change.

CAD, Mobile CAD, and GIS:
Improving situational awareness in the control room and in the field

Zetron's CAD, Mobile CAD, and GIS application suite gives dispatchers and first responders simultaneous access to the same map views, CAD notations, and other critical information.

Emergency Call-Taking:
Expandable to support you now and in the future

Zetron's end-to-end IP, Next Generation 9-1-1 i3 emergency call-taking system features high redundancy and SIP-based technology. It delivers high availability, flexibility, and scalability. And prepares you to meet existing and emerging standards, including text to 9-1-1.

Fire Station Alerting:
Faster alerting, faster response

Control all of your fire station alarms, lights, and doors over IP from your communication center. With IP Fire Station Alerting, a dispatcher can send out a fire truck, ambulance, an entire station, or multiple stations—almost simultaneously.

Systems meet the needs of those who use them by:

- Helping administrators get the job done—reliably, effectively, and on-budget. They also offer a low cost of ownership and a great ROI.

- Putting critical resources at dispatchers' fingertips—which is vital when speed is of the essence.

- Making it easy for technicians to provide maintenance, repairs and upgrades. Remote access adds even more ease and convenience to these tasks.

Support, Training, Project Management

Zetron offers a full range of service, support, and project-management options to ensure that your system is set up and maintained for optimal performance. We work with you to determine your exact training and support needs. And if something unexpected should occur, Zetron personnel are available and ready to help you.

Committed to Open Standards and Interoperability

Zetron leads the industry in the development of products that use open standards. Compared to proprietary systems, open-standards-based solutions are better able to provide the choice, affordability, easy integration, and cross-system compatibility that mission-critical operations require. Zetron systems are also highly interoperable to help ensure that critical communications can take place across systems, agencies, and jurisdictions when events demand it.

A Global Network of Experts to Serve You–Wherever You Are

Zetron has offices in the United States, the United Kingdom and Australia, and a global network of authorized resellers, distributors, and systems integrators in over 60 countries. So wherever you are, you can get the support you need from someone who is not only an expert in Zetron products, but also understands your region, its requirements, and its challenges.

For More Information

For more information about Zetron, its products, and services, visit: **www.zetron.com**, or contact your nearest Zetron office at one of our three locations.

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